

F.A.Q.'s

Rangers Families, we'd like to let you know just how excited we are to be partnering with your club to be your official uniform supplier. We have been doing soccer retail for a long time so here are a few commonly asked questions and answers to make your uniform ordering as simple as possible:

Q. Can I use another uniform to approximate my child's sizes?

A. Please do not order without your child being sized out first. Your Rangers FC club office will have sizing samples to try on. Do not rely on size charts or other jerseys to determine sizing as these are custom jerseys and are unique in size and cut. All sales are final so please be sure of the sizing you order.

Q. Do I have to order the full package if I already have a similar item from previous seasons?

A. Yes, everyone will be required by the club to order their complete uniform package as determined by their team level - Platform, SoCal or Signature teams. I'm sorry, but we cannot modify or remove items from these packages as they are determined by the club.

Q. Why can't I order a different size training and game jersey?

A. When you see the jerseys, you will notice that the game jerseys run a little longer in length than the grey training jerseys because the game jerseys are meant to be tucked in, while training jerseys are not. The width and girth of the jerseys are not different enough to warrant ordering different sizes, so your sizes for game jerseys and training jerseys will be the same.

Q. Can I make changes to my order or exchange it after I receive it if things don't fit?

A. No, once your order is submitted online, there will be no cancellations/returns/exchanges.

Q. Can I call in my order or come into the store to place it?

A. We're happy to answer any and all questions, but all orders must be placed online by you. We will not accept orders over the phone or in-store in order to ensure there are no discrepancies or misunderstandings.

Q. Why are the adult sizes more expensive than the youth sizes?

A. You will notice that adult size items will be a few dollars more than youth sizes. That is how they are priced by adidas and you will see that reflected in the sizing drop down menu on the website when you place your orders.

Q. Can I add a soccer ball, cleats or other items to my uniform order?

A. No, your uniform order should ONLY have the uniform package on it. Please do not order any non-Rangers FC items on this order. Orders for miscellaneous items must be placed on separate orders as uniform orders will be shipped complete when they are ready, we will not split up orders.

Q. When will I get my order?

A. Orders placed by March 20th will begin shipping in early July in the order they were received. These are fully custom uniform sets and take 2-3 months to be custom made by the adidas factory, customized by Soccer Garage and be ready to be worn. Orders that are placed after the March 20th ordering deadline will be delayed and may not be ready until late August or early September.

We look forward to serving you and wish you a great and healthy season.

Regards,

Soccer Garage

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Monday - Friday 11am-6pm PST

Saturday 10:30am-4pm PST

Sunday - Closed